Government of Saskatchewan

Annual Report 2003-2004

Saskatchewan Multitype Library Board

Saskatchewan Centennial 2005

Annual Report
2003-2004

Saskatchewan
Multitype Library Board

Annual Report of the Saskatchewan Multitype Library Board For the period April 1, 2003 to March 31, 2004

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Letter of Transmittal from Minister

The Honourable Dr. Lynda M. Haverstock
Lieutenant Governor
Province of Saskatchewan

Your Honour:

I have the honour to present the Saskatchewan Multitype Library Board's annual report for the period April 1, 2003 to March 31, 2004.

Respectfully submitted,

Andrew Thomson
Minister of Learning

Letter of Transmittal from Board Chair

Honourable Andrew Thomson
Minister of Learning

I have the honour to present the Annual Report of the Saskatchewan Multitype Library Board for the period April 1, 2003 to March 31, 2004.

This report highlights several achievements in the development of Saskatchewan's multitype library system.

In 2003-2004, the Multitype Library Board updated its long-range plan for the development of library services in Saskatchewan, following extensive consultations with the library sectors. The plan, based on the framework of the original multitype strategic plan, is divided into four strategic directions that form the basis of the Board's accomplishments in this annual report.

For the second year, the Multitype Library Board held an annual general meeting to develop an awareness of multitype initiatives and to obtain input on possible synergies and areas of co-operation. Building and nurturing cooperative relationships is the foundation of multitype. The feedback received from the library community at the annual meetings assists the Board when it creates its action plan each year.

Improvement to information access for Saskatchewan residents remains the goal of multitype library initiatives. The Multitype Database Licensing Program, for instance, saw a 46% increase in usage in 2003-2004 and residents now have access to more than 10,000 titles, of which more than 6,500 are full-text.

Commitment to the multitype approach continues to grow within the library and information community. The enthusiasm shared by staff and users alike for the services developed through co-operative activities continues to encourage multitype development.

Respectfully submitted,

Frank Winter
Chair, Multitype Library Board

104-06788/

Board Organization

Legislation

The Multitype Library Board is established under The Libraries Co-operation Act.

Mandate

The mandate of the Multitype Library Board is to facilitate the co-operative development of the multitype library system in Saskatchewan.

It does so by providing a forum for appointed representatives of all library sectors in Saskatchewan to meet and discuss ways in which libraries can co-operate to enhance library services.

Representation

The minister appoints board members to represent library and information sectors.

The following representation must be appointed:

- a library director from a public library or public library system;
- a library director from a school library or school library system;
- a library director from a post-secondary library or post-secondary library system;
- a library director from a special library or special library system;
- the Provincial Librarian;
- a person chosen from a list of persons nominated by the Saskatchewan Library Trustees Association;
- a person chosen from a list of persons nominated by the Saskatchewan School Boards Association;
- a person chosen from a list of persons nominated by the Saskatchewan Library Association;
- one other person employed by a post-secondary library in any capacity; and
- one other person employed by a special library in any capacity.

The minister may appoint any of the following representation:

- one person who is, or who is employed by, an information provider;
- one person appointed after consultation with the Saskatchewan Urban Municipalities Association;
- one person appointed after consultation with the Saskatchewan Association of Rural Municipalities; and
- one or two other persons in consultation with the library community.

The role of board members is to consult with their library sector to ensure broad understanding of all sectors' needs and to enable full participation of all sectors in multitype initiatives.

Decision Making

As entrenched in The Libraries Co-operation Act, the Board uses consensus decision making. Consensus decision making recognizes the autonomy and individual responsibility of autonomous libraries and library systems represented on the Board.

Reporting

The Multitype Library Board advises and provides recommendations to the minister responsible for libraries with respect to the development of the multitype library system.

It may also make recommendations to libraries and library systems concerning multitype library development.

Secretariat

The Provincial Library, a branch of Saskatchewan Learning, provides secretariat support to the Board.

Meeting Requirements

The Board is required by legislation to meet at least three times yearly. From April 1, 2003 to March 31, 2004, the Board held four board meetings and one annual general meeting with the multitype library community:

June 5-6, 2003
September 25-26, 2003
November 20-21, 2003
February 11, 2004
February 12, 2004
(Annual General Meeting)

Board Members 2003-2004

Public Library Sector

Merrilee Rasmussen (until February 11, 2004), Barrister & Solicitor and Secretary, Saskatchewan Library Trustees Association, Regina; serving in the position of a person chosen from a list of persons nominated by the Saskatchewan Library Trustees Association.

Isabelle Butters (starting February 11, 2004), Former President, Saskatchewan Library Trustees Association, Weyburn; serving in the position of a person chosen from a list of persons nominated by the Saskatchewan Library Trustees Association.

Audrey Mark, Director, Pahkisimon Nuye,áh Library System, La Ronge; serving in the position of a library director from a public library or public library system.

School Library Sector

Stephanie Olson, Resource Based Learning Consultant and Teacher-Librarian, Thunder Creek School Division, Lindale School, Moose Jaw; serving in the position of a library director from a school library or school library system.

Brenda Kondra (until February 11, 2004), East Central Branch Representative, Saskatchewan School Boards Association, Yorkton; serving in the position of a person chosen from a list of persons nominated by the Saskatchewan School Boards Association.

Lois Smandych (starting February 11, 2004), Southeast Branch Representative, Saskatchewan School Boards Association, Bredenbury; serving in the position of a person chosen from a list of persons nominated by the Saskatchewan School Boards Association.

Post-Secondary Education Library Sector

Rian Misfeldt (starting January 20, 2003), Program Head for Library Services, SIAST Wascana Campus, Regina; serving in the position of one other person employed by a post-secondary library in any capacity.

Frank Winter, Director, University of Saskatchewan Libraries, Saskatoon; serving in the position of a library director from a post-secondary library or post-secondary library system.

Special Library Sector

Lalita Martfeld, Library Technician, John Dolan Resource Centre, Saskatchewan Association for Community Living, Saskatoon; serving in the position of one other person employed by a special library in any capacity.

Susan Powelson (until February 11, 2004), Director, Regina Qu'Appelle Health District Library, Regina; serving in the position of a library director from a special library or special library system.

Brett Waytuck (starting February 11, 2004), Manager, Resource Centre Saskatchewan Health, Regina; serving in the position of a library director from a special library or special library system.

Information Providers

Carol Shepstone, Librarian/Research Officer, Centre for the Study of Co-operatives, Saskatoon; serving in the position of a person chosen from a list of persons nominated by the Saskatchewan Library Association.

Hélène Stewart, (until February 11, 2004), Information Management Advisor, Saskatchewan Technology Information Office, Regina; serving in the position of one person who is, or who is employed by, an information provider.

Phyllis Lerat, University Librarian, First Nations University of Canada Library, Regina; representing Aboriginal Libraries

Cheryl Avery, Head, University of Saskatchewan Archives, Saskatoon; representing the archives community.

Provincial Library

Joylene Campbell, Provincial Librarian, Saskatchewan Provincial Library, Regina.

The Multitype Library System

A multitype library system is a network of working relationships, between any combination of autonomous libraries and information providers, established to share services and resources for mutual benefit.

There are more than 310 public libraries, hundreds of school libraries, and more than 40 post-secondary education and special libraries in Saskatchewan. Libraries and library systems in these sectors are autonomous and mandated to provide a clearly defined client group with a set of library services.

In a multitype library system, the jurisdictional boundaries and separate administrative structures of libraries remain intact, but co-operative initiatives and working relationships enable libraries to collectively acquire information products and develop services that they could not achieve independently.

The role of the Multitype Library Board is to find library needs that overlap and allow these areas of mutual need to be the basis for the development of co-operative policies and programs.

Vision

Access to information is a democratic right of all people in Saskatchewan.

Mission

Libraries in Saskatchewan will work together to maintain and enhance a co-operative interdependent information network which will ensure a consistent and high quality of information service through a multitype library system.

Values

Strong local autonomous library partners

A strong multitype library system rests on strong, local autonomous libraries and library systems. Partners look after their own development and issues of jurisdiction.

Decisions made by consensus

Decisions on matters of importance to all partners should be made in a manner which recognizes that all the partners must either agree with the decision or at least that they could accept or work within the decision.

Think globally ... search locally

Libraries work to share resources at a local level first, then regionally, provincially, nationally, and internationally.

The whole is greater than the sum of the parts

Autonomous library partners working together create a capacity for library service that is broader, more effective, and less costly than the partners could achieve individually.

Commitment to co-operation for mutual benefit

Co-operation is the cornerstone of the multitype library system. The reason people are willing to co-operate is that they see that things will work better if they do.

Organic development

Growth and development of multitype initiatives are based on what is possible for the partners. Multitype initiatives will be realized through people voluntarily working at the local level to develop what works for them.

Sustained attention

Continued effort is required to build a strong multitype library system. It must remain a high priority for each of the partners and it may mean marshalling resources to ensure that the system remains healthy as it develops.

Partners

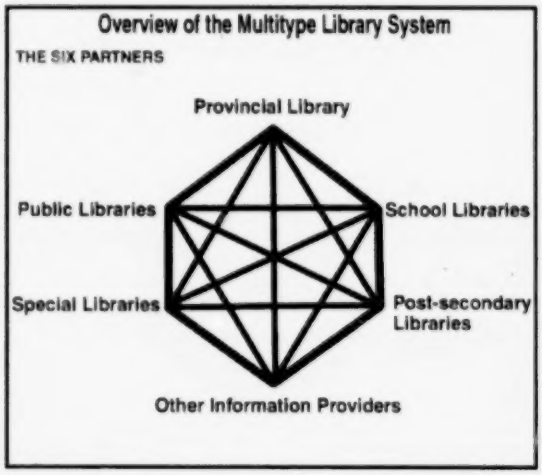
The partners in the multitype library system include:

the public, school, post-secondary education, and special library sectors;

- the Provincial Library, which has traditionally played a coordinating role in the Saskatchewan library community; and

other information providers, such as archives, business resource centres, and Aboriginal libraries.

Each partner has a unique role, mandate and client group that it serves. Partners vary in size, structure, governance, facilities, resources, and functions. Each one must understand the nature of the differences as well as the similarities to co-operate more effectively.



Environment Trends

The Board identified a number of key trends that are and will continue to strongly influence the development of the multitype library system over the next five years.

Demographics

There is a growing sense of urgency to address the changing needs of an aging population, the rural/urban shift, an increase in Aboriginal/First Nations people, and the widening literacy divide in Saskatchewan.

Demand for on-line information & services

The growing demand for online information and a growing sophistication in how information is structured presents a number of issues: libraries' response to how they will organize, manage and archive information; the public's ability to access information; increased expectations that information will be provided in digitized form on the Internet; and, the need to reposition how libraries see themselves and are seen by the public.

Sharing of resources and services through partnerships

Increasingly, initiatives undertaken in Saskatchewan recognize the interconnectedness among sectors and the potential for mutual benefit. In the multitype library system this means ensuring there are common values for partnering at the local and provincial levels.

Increasing restrictions on access to information

The trend towards charging for information online and issues of ownership raises a number of questions and highlights libraries' role in advocating access to information for the public good.

Recruitment, retention and training

The struggle to recruit and retain qualified staff has become a national issue crossing many sectors of the economy. Saskatchewan libraries will require strategies to: attract new entrants and retain those currently in the workforce; ensure the competencies of information professionals are articulated and recognized; and, explore affordable, accredited and accessible distance education that would give Saskatchewan residents better access to librarianship education.

Strategic Plan and Accomplishments 2003-2004

The major accomplishment of the Multitype Library Board in 2003-2004 was the updating of its strategic plan. Based on the framework of the original plan created in 1996 and in consultation wit the library sectors, the plan is divided into four strategic directions, which include performance indicators and a series of goals and objectives. The performance indicators define the outcome and are the basis for measuring and evaluating impact. The goals set out what the Board hopes to accomplish over the next five years, and the objectives are specific result statements that support the goals.

Strategic Direction 1: Develop the multitype system

Strengthen partners by developing co-operative strategies to address emerging issues. Nurture and build relationships.

The relationships that form a healthy multitype library system require ongoing development. A key role of the Multitype Library Board is to foster communication among the partners and awareness of the benefits of the multitype co-operation. The Board also ensures a responsive environment to partner needs by monitoring issues and trends that are affecting partners and identifying co-operative strategies to address them.

Goal

Actively involve communities of interest and educate members on multitype values and participation standards.

Objectives

- Strengthen and expand the process to ensure participation of archives, Aboriginal libraries, and other information providers.
- Design an approach to support the creation of multitype activities locally, regionally and provincially.
- Update the Board's communication strategy.

Accomplishments

- Consulted with library sectors and information providers to discuss trends and issues that are affecting them and to identify potential multitype initiatives that may help the partners to address these issues. Consultations were achieved through an Annual General Meeting with all partners, where they were asked to discuss the directions of the Multitype Library Board Strategic Plan Update and how they relate to their own organization. The partners were also asked to identify possible areas of co-operation arising from the strategic plan.

Goal

Research and document emerging issues facing the partners and develop strategies to address.

Objectives

- Develop a strategy to address recruitment, retention and training needs of the partners as identified in the Report of the Multitype Public Relations Committee.

- Advance recommendations from the June 2002 Discussion Paper, Saskatchewan Libraries Working Together.

Accomplishments

The Saskatchewan Libraries Education Bursary of $5,000 was awarded to a second recipient. On the recommendation of the Multitype Library Board, Provincial Library, a branch of Saskatchewan Learning, has provided $50,000 toward the bursary since its inception in 2002.

Future Directions

- Create wider public awareness of the existence of the Saskatchewan Libraries Education Bursary.

- Continue to work with libraries and other information providers to identify possible areas for co-operation with respect to recruitment, retention and training.

- Continue to work with Saskatchewan Finance toward a PST exemption on electronic subscriptions for libraries.

Strategic Direction 2: Implement the multitype library system.

Expand access to content, including digitized information; broaden multitype partnerships; and, build capacity of the partners.

The Board develops initiatives to enhance partner information services. The flagship initiative, the Multitype Database Licensing Program, has extended library collections through bulk purchasing subscriptions to electronic magazines, journals, and newspapers. Future endeavors will expand access to content - in particular through digitization of print collections - and will focus on involving other types of multitype partners in such projects.

Goal

Develop strategies that enable partners to expand their collections and become central players in publicly accessible high quality information.

Objectives

- Review the digitization report and develop a provincial strategy for multitype partners.
- Participate in innovation and learning initiatives.
- Conduct a formal evaluation of the multitype library system and initiatives.
- Continue to develop the Multitype Database Licensing Program.
- Develop a staff training strategy for multitype library initiatives i.e. clearing-house.
- Aggregate, identify, find and implement access to commercial and digitized content.

Accomplishments

- Continued to enhance the collections of all types of Saskatchewan libraries by coordinating the Multitype Database Licensing Program.

Goal

Expand multitype projects to encompass archives, Aboriginal libraries, museums and other service providers.

Objective

Sponsor a provincial conference.

Accomplishments

- Established the Digitization Advisory Committee to work with the Saskatchewan Library Association to plan two digitization forums in September 2004. This will provide an opportunity for the Multitype Library Board to investigate the potential for a province-wide digitization strategy, based on the recommendations of the Discussion Paper: Fostering Digitization Initiatives in Saskatchewan.

Future Directions

- Consult with potential partners from libraries, public sector, private sector, community and cultural groups about possible synergies and alliances for digitization.

Strategic Direction 3: Connect libraries of all types to provide equitable access to and delivery of information.

Broaden the focus to include the way information is developed, organized and presented to the people of Saskatchewan.

Networking technology enables multitype partners to collaborate with one another, share information and resources, and deliver information more effectively to patrons. The Board plays a leadership role in ensuring the way information is developed is appropriate, inclusive and easy for the public to find and use.

Goal

Work with the library community to develop policy that clearly articulates the intent and implications of one stop access.

Objectives

- Initiate a high level discussion on how to weave together all the services ensuring easy access.
- Develop a strategy to establish basic standards to support interoperability of information systems and to ensure a common understanding of how to integrate technology standards across information providers.
- Research, evaluate, implement and assess the impact of alternate routes to information resources.
- Organize and participate in a series of think tank/brainstorm sessions on e-information services and the use of appropriate technology.

Accomplishments

- Maintained and updated the Saskatchewan Libraries web site to electronically connect all types of libraries in the province. Among the updates, the Library Spotlight was enhanced with photos of libraries across the province.
- Fostered multitype participation in the visual recognition project. The visual recognition project will use remote patron authentication software to deliver tailored access to various e-library services provided by each library and allow for online recognition of the library providing the services.

Future Directions

- Foster the implementation of the visual recognition templates on libraries' web sites.
- Participate in the content development for the Saskatchewan Libraries Web site.
- Investigate web site accessibility issues.

Strategic Direction 4: Promote participation in the multitype library system.

Promote an image of multitype partners that illustrates their changing and central role in access to information.

An emerging role for the Board is to create and promote a new image of multitype partners that illustrates their changing and central role in access to information. This means ensuring that Saskatchewan people are aware of the information services available through multitype partners. It also means updating their image and reinforcing access to information as a democratic right.

Goal

Develop, implement and evaluate a province-wide strategy to aggressively promote the multitype system, libraries and other information providers.

Objectives

- Adopt proactive, innovative approaches to promotion, targeting new audiences and using new mechanisms.
- Promote a new image of libraries and librarianship.
- Advance recommendations from the Report of the Multitype Public Relations Committee.
- Establish a monetary fund for Multitype Library Board promotion strategies.

Accomplishments

- Sponsored the *Recruitment and Retention Issues for Librarianship in the Province and the Profession* session at the 2003 Saskatchewan Library Association AGM and Spring Seminars.
- Conducted education and awareness activities at the Annual General Meeting to promote the value of libraries and multitype co-operation.
- Distributed the Multitype Library Board Strategic Plan Update, brochures, and annual reports to a variety of libraries, associations and agencies across Saskatchewan and Canada.
- Updated the *Saskatchewan Libraries Working Together: A Discussion Paper* to respond to the Haycock report: *The Crisis in Canada's School Libraries: The Case for Reform and Re-investment.*
- Promoted the Centennial Enhanced Signing Program to municipalities to encourage the use of highway signs indicating the location of libraries in the province.

Future Directions

- Foster the development of a province-wide promotion campaign by supporting the Promotion Steering Committee.
- Update and disseminate the *Saskatchewan Libraries Working Together: A Discussion Paper.*

Multitype Database Licensing Program

Background

The Multitype Database Licensing Program (MDLP) is a province-wide program in which libraries pool funds to purchase access to electronic information resources - magazines, journals, newspapers, directories, reference books, and other information products accessed via the Internet. The program provides access to about 10,000 titles, of which over 6,500 have the full text online.

In 2003/04, thirty-four libraries and eighty-two school divisions participated in the program. Participants included all ten public library systems; all K to 12 school libraries, funded through Saskatchewan Learning; the two university library systems, libraries on the four campuses of SIAST and four small colleges; plus sixteen special libraries and the Provincial Library. In addition, ten guest libraries took advantage of the program in trial mode. Provincial Library takes responsibility for coordinating the program. The total value of the program was $380,000 in 2003.

The program has significantly enhanced access to reliable information resources for citizens of Saskatchewan. By pooling funds, the overall contribution needed by any one library is greatly reduced. The program allows all libraries to have access to extensive resources that would otherwise be inconceivable for a small library to acquire. The databases are accessible in libraries or from a user's home computer, effectively extending access to all residents of the province regarless of their location. Through this program, libraries are helping close the digital divide and ensure that all citizens have equitable access to the information that is so important to learning, work and leisure in a global, knowledge-based economy.

In 2003/04 patrons of Saskatchewan libraries accessed the databases 412,694 times, up by 129,532 over last year, or about a 46% increase in usage in 2003. This works out to a per use cost of about 92 cents.

The goals of the Multitype Database Licensing Program are:

- to increase the amount of reliable information available to library users;
- to ensure equitable access to information resources;
- to make these resources accessible in every type of library province-wide;
- to pay for access to these resources only once; and
- to maximize the buying capacity of all libraries through cost-sharing.

Highlights of 2003/2004

1. Partnership Building

New Partners. Three libraries joined the program this year: the Government Relations and Aboriginal Affairs Library; the A.C. Schindel Library of the Central Pentecostal College; and the Saskatchewan Research Council. Sadly, three partners also left the program; the Canadian Bible College moved to Alberta, the Workers Compensation Library closed and the Court of Queen's Bench Library found the databases did not meet their needs.

Model Agreement. Progress was made this year in articulating the rights and responsibilities of the partner libraries and in better defining the relationships between the partners and Provincial Library, through the development of a model formal agreement. To date, the agreement has been signed by 22 partner libraries. In future a partner library will be defined as one who signs the agreement and makes a financial contribution to the program.

Accountability. Through the formal processes established in the agreement and the annual meeting, improved accountability to partner libraries is being developed. For example, the agreement identifies that decisions are to be made at the annual meeting. The provincial government is now holding the MDLP partner-contributed funds in trust for the partner libraries. Fund management through the provincial government has provided the program with the ability to create one Statement of Financial Activity that incorporates all revenue and expenditures for the program. This has also simplified the revenue and expenditures or budget development process.

2. Increased Functionality

Remote Patron Authentication. RPA software is used to determine that a user who seeks to access the databases over the Internet (e.g. from home or office) is a registered borrower of a Saskatchewan library. Provincial Library has established an RPA service, in co-operation with ten public libraries, the Legislative Library, and the Law Society, Briercrest College, Saskatchewan Learning Resource Centre, and Saskatchewan Aboriginal Affairs libraries. Once these pilots are operating successfully, RPA will be made available to all libraries in Saskatchewan. RPA will allow libraries to easily provide home access to all of the database products with a single authentication. A future challenge will be to review processes and procedures with respect to privacy and confidentiality of personal information.

New Interface to the Databases. Saskatoon Public Library developed a template to guide users to databases using a subject approach. The template has been offered to all libraries to use, or modify for use, on their web sites so that users will be presented with a common look and approach to the databases regardless of whose web site they approach them from.

Serials Solution. The committee used the past year to explore ways to make the database products easier to use. One option is software that provides an alphabetical list of journal titles available through the program. The single list would include all of the products and would link into the actual journal in the database if it is accessed from inside the library.

3. Improvements in Products Licensed

The Multitype Database Licensing Program currently has licenses with two vendors, Micromedia ProQuest and The Gale Group. Both vendors have made improvements in their products over the past year. Micromedia ProQuest is now providing access to the CBCA databases on their ProQuest platform, which has a web interface and searchable abstracts, and provides cross-database searching. CBCA boasts an additional 160 full text titles in page or article format and 150 titles in text and graphics format. In addition, 35 titles, that were formerly index-only, are now available in full text. 17,000

records were added to Répère, the French language database. 1420 new titles were added to The Gale Group databases. Kids InfoBits replaced Kids Edition, providing a more graphical, image-based service which is easier and more appealing for children to use. Multitple database searching was introduced in the InfoTrac databases in June and on the Resource Centers in September 2004.

4. Training

The Gale Group provided training on its new databases plus an update and refresher course on the changes in the continuing subscriptions. Sessions were held from May 21 to 23, 2003, in Moose Jaw, North Battleford and Regina. A total of 156 people attended. Sessions were also held in Regina, Saskatoon, Prince Albert and Yorkton from September 22 to 24, 2003 with 128 participants. Micromedia ProQuest offered training on its Canadian Newsstand product as well as the new ProQuest platform from March 29 to April 2, 2004.

5. Usage and Statistics

The most significant achievement for 2003 is that usage of the databases is up by about 46% over 2002. The heaviest users continue to be post-secondary education libraries, but all sectors participated in the increased usage. In the new platform for the Micromedia ProQuest databases, each partner library has been registered separately. This will allow partners to show their name and logo to their patrons and to retrieve statistics that relate only to that library. Now all partner libraries are able to get more accurate and meaningful statistics that are consistent across all database vendors' products and across all library sectors

Strategic Initiatives for 2004

The MDLP Committee recommended pursuit of a number of initiatives in 2004/05 and sought the Annual Meeting's guidance to set the broad directions. Partners considered whether to maintain the program in a status quo manner or to pursue modest growth, change and enhancements, with, or without, significant cost increases.

1. New Functionality

Serials Solution. The Committee recommended that the Program subscribe to Serials Solution (SS) as a pilot project. Access to SS would be provided on the Saskatchewan Libraries web site. Other libraries could link to that page to provide access for their users to:

- an A to Z list of titles of the 10,000 journals included in the MDLP;
- title and ISSN searching functionality;
- subject browsing functionality (by journal); and
- journal linking - a clickable link from the list or search to the actual journal in the database (would only work in the library).

Libraries that want to use the product on their own web sites can negotiate an additional subscription but they will be eligible for larger discounts if Saskatchewan libraries have purchased the base license and at least 5 libraries are willing to participate in extended licenses.

2. **New Database Products**

The Cochrane Library. In 2004/05 the MDLP will be implementing The Cochrane Library for health information, thanks to the work of librarians at the University of Saskatchewan, Saskatchewan Health Resource Centre and the Saskatchewan Cochrane Group. Their proposal to the Health Quality Council sought funding to cover the cost of the database plus promotion and training. The Cochrane Library will be made available to every resident and to every health care practitioner in Saskatchewan. The MDLP program is extremely pleased to be able to participate in this plan and to be able to extend access to these qualitative and reliable health resources to all residents.

Canadian Research Index. The Committee recommended adding the Canadian Research Index (CRI) to replace the Index to Canadian Legal Literature, which is no longer available. The Committee chose CRI as it provides a good source of Canadian content and Canadian government documents, with extensive backfile coverage.

Canadian Info Desk. Also part of the Committee's recommendations for 2004/05 was to add a suite of directory products to the Micromedia ProQuest subscription. The six directories, together called the Canadian Info Desk, include Associations Canada, Canadian Almanac Directory, Canadian Environmental Directory, Directory of Libraries in Canada, Financial Services in Canada and Governments Canada.

New Product Testing. The Committee has identified three areas of potential need and recommended testing the products of competitive vendors for

- reference books
- electronic books, and
- computer science periodicals.

3. **Training**

The Cochrane Library. The Health Quality Council plans to provide training on the new Cochrane health database once the installs have been completed. The proposal includes preparing PowerPoint slides and making them accessible on the Saskatchewan Libraries Web Site, as well as providing training sessions for both health care providers and library workers in several locations around the province.

Guest Libraries Participating in the MDLP

- Bethany College
- East Central Health District
- Greystone Managed Investments
- McKercher, McKercher and Whitmore Library
- Moose Jaw Union Hospital Resource Center
- NORTEP Library
- Prairie Northern Wildlife Research Center
- Sask Association of Health
- Saskatchewan Labour Library
- Saskatoon Health District Resource Center

Guest libraries are provided with trial access to the databases for one year to determine their applicability and usefulness to the library's clientele. After the trial year, guest libraries will be expected to become contributing partners if they wish to continue to have access to the databases.

Financial Contributors

Post-Secondary Education Libraries

- Briercrest Family of Schools, Archibald Library
- Central Pentecostal College, A. C. Schindel Library
- Gabriel Dumont Institute Library
- Saskatchewan Institute of Applied Science and Technology, SIAST Libraries
- St. Peter's Abbey and College Library University of Regina, Dr. John Archer Library
- University of Saskatchewan Libraries

Public Libraries

- Chinook Regional Library
- Lakeland Library Region
- Pahkisimon Nuye,áh Library System
- Palliser Regional Library
- Parkland Regional Library
- Regina Public Library
- Saskatoon Public Library
- Southeast Regional Library
- Wapiti Regional Library
- Wheatland Regional Library

Special Libraries

- Credit Union Central of Saskatchewan, Resource Centre
- Forest Information Centre
- Law Society of Saskatchewan, Library
- POS Pilot Plant Corporation, Information Services
- Prairie Agricultural Machinery Institute Library
- Regina Qu'Appelle Health District, Health Sciences Library
- Resource Centre for Sport, Culture and Recreation
- Royal Canadian Mounted Police Training Academy, Learning Resource Centre
- Saskatchewan Aboriginal Affairs Library
- Saskatchewan Learning Resource Centre
- Saskatchewan Health Resource Centre
- Saskatchewan Highways and Transportation, Resource Centre
- Saskatchewan Legislative Library
- Saskatchewan Provincial Auditor's Office Library
- Saskatchewan Community Resources and Employment
- Saskatchewan Teacher's Federation, Stewart Resource Centre

School Libraries

- 82 school divisions through Saskatchewan Learning, on behalf of all K-12 school libraries in Sasl:atchewan

Provincial Library

Current Products Licensed -- Listed by Vendor

The Gale Group
Business and Company Resource Center
Business Index ASAP
General Business File ASAP
LegalTrac
Health and Wellness Resource Center
Health Reference Center Academic
CPI.Q (Canadian Periodicals)
General Reference Center
General Reference Center Gold
InfoTrac OneFile
Expanded Academic ASAP
Literature Resource Center
Discovering Collection
Junior Edition
Kid's Edition
Kids InfoBits
Student Edition

Micromedia ProQuest
CBCA Fulltext Reference and CBCA Fulltext Business
CBCA Fulltext Education
Associations Canada
Directory of Libraries in Canada
Index to Canadian Legal Literature - cancelled as of December 31, 2003
Répère Fulltext

Micromedia ProQuest
Canadian Newsstand Major Dailies (Initiated January 1, 2003)
Canadian Newsstand Prairies (includes Saskatchewan weeklies)

Multitype Database Licensing Program Committee

The Multitype Library Board established the Committee to administer the Multitype Database Licensing Program (MDLP). There are at least two representatives from each library sector. Committee members are responsible for consulting with their sector regarding development of the program and bringing back their sector's concerns to the committee table. Committee members evaluate information databases, coordinate financial contributions from their sector, and make recommendations to partner libraries about what products to fund. In addition they make decisions on the implementation of the strategic directions set at the annual meeting and coordinate input from partner libraries.

Committee recommendations are provided to the Multitype Library Board and to its annual meeting, which establishes the broad strategic directions; approves a purchasing/renewal strategy for the upcoming year; and recommends financial commitments to seek from partner libraries.

Provincial Library staff negotiate license agreements with vendors to acquire province-wide licenses on behalf of the program; coordinate partner funding; establish database access through IP address and remote patron authentication methods; resolve access problems; and provide support to the MDLP committee.

2003/04 Committee Members

Post-secondary Education Libraries
Diana Kichuk, University of Saskatchewan Libraries
Beverley Brooks, SIAST Palliser Campus

School Libraries
Joanne Beltramini, Regina Catholic Schools
Delee Cameron, Naomi Kral and Ray Robertson, Saskatchewan Learning

Special Libraries
Ellen Basler replaced by Charlene Kramer, Saskatchewan Learning
Angela Battiste, Saskatchewan Environment & Resource Management
Pat Kolesar and Jane Blackett, Saskatchewan Legislative Library
Brett Waytuck, Saskatchewan Health Resource Center

Public Libraries
Patricia Caldwell, Saskatoon Public Library
Sandy Cameron replaced by Rosemary Oddie, Regina Public Library
Bruce Cameron, Wheatland Regional Library

Multitype Library Board
Melissa Bennett replaced by Amy Rankin, Provincial Library

Provincial Library
Marilyn Jenkins and Jack Ma, Provincial Library

Usage Statistics

Number of Times Saskatchewan Users Accessed the Databases

Access means the number of times a user entered, or logged on to one of the databases to begin searching.

InfoTrac	2000	%	2001	%	2002	%	2003	%
Post-secondary	38,094	41%	61,596	45%	97,607	47%	153,262	50%
Public	22,862	25%	30,357	23%	44,447	21%	41,544	14%
School	27,741	30%	39,659	29%	61,335	29%	99,911	33%
Special	3,530	4%	4,146	3%	6,993	3%	8,078	3%
TOTAL	92,227	100%	135,758	100%	210,382	100%	302,795	100%

Micromedia	2000	%	2001	%	2002	%	2003	%
Post-secondary **	38,782	77%	31,328	84%	32,246	79%	39,148	76%
Public	3,809	8%	1,952 *	5%	2,801	7%	5,437	11%
School	5,943	12%	1,575 *	4%	2,472	6%	3,161	6%
Special	1,826	3%	2,322 *	6%	3,373	8%	3,681	7%
TOTAL	50,360	100%	37,177	99%	40,892	100%	51,427	100%

** 2001 statistics do not include use of the Voyageur interface from Mar-Sept*

*** Includes all sectors' use of the Voyageur interface for products that are not available via the CIRC interface.*

EBSCOhost / Micromedia ProQuest	Canadian Newspaper Source				Canadian Newsstand (2003)			
	2001	%	2002	%	Login	%	Search	%
Post-secondary	5,306	32%	13,785	43%	44,588 *	76%	42,974	58%
Public	5,078	31%	7,373	23%	3,565	6%	8,753	12%
School	4,223	26%	9,167	29%	8,704	15%	18,106	25%
Special	1,806	11%	1,563	5%	1,615	3%	3,429	5%
TOTAL	16,413	100%	31,888	100%	58,472	100%	73,262	100%

** Includes access to ProQuest databases that do not belong to MDLP.*

Total Number of Log-ins

	1999	2000	2001	2002	2003
InfoTrac	70,633	92,227	135,758	210,382	302,795
Micromedia	No subscription	50,360	37,177	40,892	51,427
EBSCOhost / Micromedia ProQuest	No subscription	No subscription	16,413	31,888	58,472
Total	**70,633**	**142,587**	**189,348**	**283,162**	**412,694**